

# CLAIM FOR DENTAL EXPENSE BENEFITS

**Submit x-rays with:**

- treatments involving gold restoration, crowns, root canals, or bridgework
- X-RAYS MAY BE REQUESTED FOR OTHER SERVICES

Any person who knowingly and with intent to injure, defraud, or deceive any insurance Company files a statement of claim containing any false, incomplete or misleading information is guilty of a felony of the third degree.

MAIL TO:  
 CLAIMS DEPARTMENT  
 P.O. BOX 924408  
 HOUSTON, TX 77292-4408

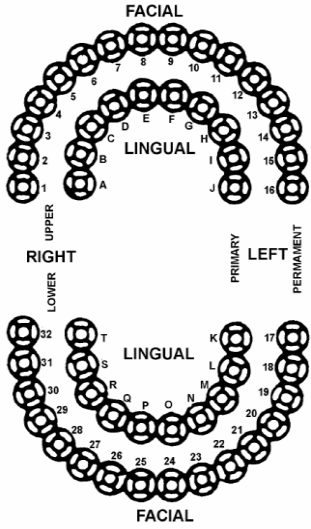
**PART 1**

1. Patient Name		2. Relationship to Employee Self   Spouse   Child   Other				3. Sex M   F		4. Patient Birthday MO   Day   Year			5. If full time student School   City	
6. Employee First   Middle   Last			7. Employee Social Security No.			8. Group number if known						
9. Employee Mailing Address								City, State			Zip	
10. I have reviewed the following treatment plan. I authorize release of any information relating to this claim. Patient's Signature (Parent if minor).												

**PART 2**

11. Dentist Name First   Middle   Last		
12. Mailing Address		
City, State		Zip

**TO BE COMPLETED BY DENTIST**

13. Dentist Soc. Sec. or ITIN		14. Dentist License No.		15. Dentist Phone No.		16. First Visit Date Current Series		17. Place of Treatment Office   Hosp.   ECF   Other				18. Radiographs or Models Enclosed?		No	Yes	How Many?				
19. Dentist - Check One <input type="checkbox"/> Pretreatment Estimate <input type="checkbox"/> Statement of Actual Services 		32. Examination and treatment Plan - List in order from tooth number 1 through tooth number 32 Use chart system shown														For Home Office Only				
		Tooth No. or Ltr.		Surface	Description of Services (including X-rays, Prophylaxis Materials Used, etc.)						Date Service Performed MO.   Day   Yr.			Procedure Code		Fee		<input type="checkbox"/> Schedule <input type="checkbox"/> Other		
Dental Unit Use Employee Eligible Date _____ Employee Effective Date _____ Termination Date _____ Verified By _____ Date _____								These benefits will, subject to Policy provisions, be payable if the described procedures are performed while the patient is insured with ManhattanLife Assurance Company of America				Total Fee Actually Charged		Deductible			Patient pays		Insurance will pay	
Part 3 TO BE COMPLETED BY DENTIST																				
I hereby certify that the services listed above have been performed on the above named patient on the dates indicated Dentist Signature _____ Date _____																				



ManhattanLife Insurance and Annuity  
 PO BOX 924408  
 Houston, Texas 77292-4408  
 800-999-2971

# HEARING CLAIM FORM

## Claimant's Proof of Loss

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Relationship to Insured: \_\_\_\_\_  
 Address: \_\_\_\_\_  
Street City State Zip Code  
 Social Security No: \_\_\_\_\_ Telephone No: \_\_\_\_\_

### THIS SECTION MUST BE COMPLETED BY THE AUDIOLOGIST/OTOLOGIST

- Name of Examiner: \_\_\_\_\_ License No: \_\_\_\_\_
- Date of Most Recent Hearing Aid Test: \_\_\_\_\_
- Date of Prescription for Hearing Aid: \_\_\_\_\_
- In my professional opinion, a hearing aid  is required  is not required
- Hearing Loss (%) Left Ear \_\_\_\_\_ % Right Ear \_\_\_\_\_ %

### THIS SECTION MUST BE COMPLETED BY THE HEARING AID DEALER

- Hearing Aid Center: \_\_\_\_\_ License No: \_\_\_\_\_
- Hearing Aid Type or Mode: \_\_\_\_\_
- Cost of Hearing Aid Appliance \$ \_\_\_\_\_

### DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (RELATE DIAGNOSIS TO PROCEDURE BELOW)

Date(s) of Service MM DD YY	Place of Service	Type of Service	Modifier	Procedures, Services, or Supplies CPT or HCPCS Code	Diagnosis Code	Charges	Or Units	Leave Blank

Federal Tax I.D. Number SSN <input type="checkbox"/> EIN <input type="checkbox"/>	Patient's Account No.	Accept Assignment? <input type="checkbox"/> YES <input type="checkbox"/> NO	Total Charges \$	Amount Paid \$	Balance Due \$
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Signature of Physician or Supplier Including Degrees or Credentials	Name and Address of Facility Where Services Were Rendered (if other than home or office)	Physician's, Supplier's Billing Name, Address, Zip Code and Phone #
Signed _____		PIN # _____
Date _____		GRP # _____

I certify the above is complete and correct and that I am claiming benefits for charges incurred by the above-named patient.

Subscriber Signature \_\_\_\_\_ Date \_\_\_\_\_

**WARNING: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.**

# How to File a Claim for Your Dental, Vision and Hearing Policy

## Vision

### Purchases and Vision Exams at a Retail Store

Most vision care (Exams, eyeglasses, frames, lenses, and contacts) are purchased at retail location, such as Lenscrafters, Costco, Walmart and independent retailers. Most of these locations require you to pay at the cash register, requiring you to file the claim yourself.

### Purchases made from an online store

Sometimes vision care (eyeglasses, frames, lenses, and contacts) are purchased from online stores, such as 1800contacts.com, coastal.com or lens.com. If you purchase online you will need to print out the itemized paid receipt provided by the retailer and submit with your completed claim form.

### Claim Filing

We accept the HCFA 1500 (Health Care Financial Administration) standardized health insurance claim form or the Vision Claim Form at [www.manhattanlife.com](http://www.manhattanlife.com)

Your policy will consider charges for basic eye exams, refractions, eyeglasses and contact lenses.

In the information section of the form, you or your physician must fill in the following information.

- Insured's full name and address
- Insured's ID Number
- The name and date of birth of the insured receiving the vision services.

### If your vision care provider files the claim for you

Many ophthalmologists and optometrists will file the claim on your behalf. Many may ask that you pay your share of the cost at the time of the visit. Show your ManhattanLife Insurance and Annuity Company ID card to your vision care provider.

## Hearing

### Claim Filing

We accept the HCFA 1500 (Health Care Financial Administration) Standardized health insurance claim form or the Hearing Claim at [www.manhattanlife.com](http://www.manhattanlife.com)

Your policy will consider charges for hearing exams due to hearing loss and the cost of hearing aids.

In the information section of the form, you or your physician must fill in the following information.

- Insured full name and address
- Insured's policy number
- The name and date of birth of the insured receiving the hearing services.

### If your hearing care provider files the claim for you

Many audiologists and otologists will file the claim on your behalf. Many may ask that you pay your share of the cost at the time of the visit. Show your ManhattanLife Insurance and Annuity Company ID card to your hearing care provider.

### Attachment of Supporting Documentation for Vision and Hearing Claims

You should substantiate your claim expenses by attaching itemized bills and receipts, which contain the following information.

- Insured's full name and address
- Insured's ID number
- Provider's name and address
- Dates that care or treatment was provided
- Physician's and/or Retailer's Tax ID Number
- Dates that hearing aids and/or glasses/contacts were purchased
- ICD diagnosis codes
- CPT/HCPCS procedure codes
- Description of each treatment
- Charge for each service.

## Dental

### Claim Filing

A dental insurance claim form is submitted to request payment for services rendered or to file for per-authorization of services to be performed. We accept the ADA's (American Dental Association) standardized dental insurance claim form.

In the information section of the form, you or the dentist must fill in the following information.

- Insured's full name and address
- Insured's ID Number
- The name and date of birth of the insured receiving the dental services.

### Attachment of Supporting Documentation

You should substantiate your dental insurance claim expenses by attaching itemized bills and receipts, which contain the following information.

- Insured's full name and address
- Insured's ID number
- Provider's name and address
- Dates that dental care or treatment was provided
- Dentist's Tax ID Number
- Dates that services or treatment were received
- Tooth surface(s) and tooth number(s), arch, quadrant
- ADA procedure codes
- Description of each treatment
- Charge for each service

### If your Dental Care Provider Files the Claim for You

Many dental offices will file the claim on your behalf. Some may ask that you pay your share of the cost at the time of the visit. Show your ManhattanLife Insurance and Annuity Company ID card to your dental care provider.

**ManhattanLife Insurance and Annuity Company**  
**Dental Vision and Hearing Department**  
**P.O. Box 924408**  
**Houston, Texas 77292-4408**  
**Fax: 713-583-2738**

[www.manhattanlife.com](http://www.manhattanlife.com)

### Claim Form Addendum: Fraud Warning and State Versions

Any person who knowingly, and with intent to injure, defraud, or deceive an insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of insurance fraud, which is a felony.

**Alabama** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof. **Alaska** A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law. **Arkansas** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison. **Arizona** For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties. **California** For your protection California law requires the following to appear on this form. Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison. **Colorado** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies. **Delaware** Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony. **District of Columbia** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant. **Florida** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree. **Idaho** Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony. **Indiana** A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony. **Kentucky** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime. **Louisiana** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison. **Maine** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits. **Maryland** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison. **Minnesota** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime. **New Hampshire** Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20. **New Jersey** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties. **New Mexico** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties. **New York** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation. **Ohio** Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud. **Oklahoma** Warning: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony. **Pennsylvania** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties. **Puerto Rico** Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation by a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances be present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years. **Rhode Island** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison. **Tennessee** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits. **Texas** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison. **Virginia** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits. **Washington** It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits. **West Virginia** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.